

April 24, 2020

Good afternoon Oakville Boaters,

Just reaching out once again with our weekly update. We intend to continue sending this update and hope you find this information and the attached FAQ document helpful.

While enduring the coldest April on record, the harbours team continues with mooring and anchor installations on the 16 Mile Creek.

To ensure the safety of all our customers and staff we continue to fully comply with the Health Department regulations related to COVID-19.

No vessels will be launched until the Provincial Emergency is rescinded and the Town reopens its facilities. At this time, launches remain on hold.

Discussions are underway to coordinate a future schedule allowing access for removing tarps or covers, allowing a 1 or 2 hour window of time, with up to two people per boat. For now we are keeping an eye on the long range forecast and will let you know if and when we are able to provide access to the storage yards.

In the event we are not permitted to move forward with launch the mooring contracts will be reversed and replaced with a summer storage contract. The \$250.00 mooring deposit can be used to secure your mooring for the 2021 season. Anyone requesting a refund for the \$250.00 deposit will be officially cancelling the mooring and will not be sent a renewal in 2021.

For anyone wishing to cancel their mooring please send a request by email to Amy Johnson – Harbours Administrator at amy.johnson@oakville.ca . Customers are asked to please be patient as refunds will be processed at a later date once Harbours staff return to the office.

Storage inspections continue to be in effect. The Harbours Office will contact the vessel owner directly by email or phone if there is an issue with their vessel.

You can reach the Harbours office, Monday to Friday 8:00am until 4:00pm at 905-845-6601 ext. 4091 or by email at amy.johnson@oakville.ca

For after hours please contact Service Oakville at 905-845-6601

Thank you again for your continued diligence and cooperation, working with us to get through this health crisis.

Please continue to stay safe, healthy and stay home.

Sincerely,

James Woloszanski- Acting, Supervisor of Harbours