

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2019 Base Fee	2020 Base Fee	2021 Proposed Base Fee	HST \$	2021 Fee (tax included)	Effective Date MMM-YY	Last Increase	2021 over 2020 \$ Change	2021 over 2020 % Change
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Service Area: Charge-backs: Box Office

Credit Card & Debit Card	per ticket	N	5.00%	5.00%	5.00%	N/A	5.00%	Sep-08	2008	\$0.00	0.0%
Ticket Exchange fee	per ticket	Y	\$3.10	\$3.32	\$3.54	\$0.46	\$4.00	Sep-21	2020	\$0.22	6.6%
PF (Processing Fee) - Handling Fee Portion: General Public Percentage - 10% of Advertised Price vs. max/ticket	per ticket	Y	\$3.10	\$3.32	\$3.54	\$0.46	\$4.00	Sep-21	2020	\$0.22	6.6%
CIF (Capital Improvement Fee) Capital Surcharge Portion: Percentage - 10% Advertised Price vs. max/ticket	per ticket	Y	\$0.88	\$0.88	\$0.88	\$0.11	\$1.00	Sep-10	2010	\$0.00	0.0%
Processing fee for comp tickets (first 50 tix free of CPF)	per ticket	Y	\$0.97	\$1.00	\$1.02	\$0.13	\$1.15	Sep-21	2020	\$0.02	1.7%
Consignment Restocking	per ticket	Y	\$0.58	\$0.59	\$0.60	\$0.08	\$0.68	Sep-21	2020	\$0.01	1.7%
Ticket Printing - Auditorium	per event	Y	\$125.00	\$128.75	\$130.94	\$17.02	\$147.96	Sep-21	2020	\$2.19	1.7%
Ticket Printing - Studio	per event	Y	\$50.00	\$51.50	\$52.38	\$6.81	\$59.18	Sep-21	2020	\$0.88	1.7%
Mailings to Patrons (on behalf of rental clients)	per piece	Y	\$2.00	\$2.00	\$2.00	\$0.26	\$2.25	Sep-19	2018	\$0.00	0.0%
Mailing tickets to Patrons	per order	Y	\$2.00	\$2.00	\$2.00	\$0.26	\$2.25	Sep-19	2018	\$0.00	0.0%
Admin fee - Report creation	per report	Y	\$13.25	\$13.65	\$13.88	\$1.80	\$15.68	Sep-21	2020	\$0.23	1.7%
Marketing e-blast	per email delivered	Y	\$0.13	\$0.13	\$0.13	\$0.02	\$0.15	Sep-19	2018	\$0.00	0.0%
Outlet sale setup charge	per event	Y	\$115.00	\$118.45	\$118.45	\$15.40	\$133.85	Sep-20	2020	\$0.00	0.0%
Outlet sale processing fee	per ticket	Y	\$3.10	\$3.19	\$3.24	\$0.42	\$3.67	Sep-21	2020	\$0.05	1.7%
Outlet sale processing fee (not for profit clients)	per ticket	Y	\$1.50	\$1.55	\$1.58	\$0.20	\$1.78	Sep-21	2020	\$0.03	1.7%
Lakeshore Road Electronic sign message	per 2 weeks	Y	\$175.00	\$180.25	\$183.31	\$23.83	\$207.15	Sep-21	2020	\$3.06	1.7%

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Service Area: Charge-backs: Front of House (FOH) and Technical

Dance Floor	per day	Y	\$282.00	\$290.46	\$295.40	\$38.40	\$333.80	Sep-21	2020	\$4.94	1.7%
Dance Floor (re-tape)	per application	Y	\$116.00	\$119.48	\$121.51	\$15.80	\$137.31	Sep-21	2020	\$2.03	1.7%
Front of House charge-back - Room Setup Lobby/Studio	per setup	Y	\$87.50	\$90.13	\$91.66	\$11.92	\$103.58	Sep-21	2020	\$1.53	1.7%
Front of House charge-back - Janitorial	Per performance	Y	\$93.00	\$95.79	\$97.42	\$12.66	\$110.08	Sep-21	2020	\$1.63	1.7%
Front of House charge-back - Janitorial (weekly maximum)	weekly	Y	\$277.00	\$285.31	\$290.16	\$37.72	\$327.88	Sep-21	2020	\$4.85	1.7%
FOH -Catering Surcharge	per person	Y	\$3.85	\$3.97	\$4.04	\$0.52	\$4.56	Sep-21	2020	\$0.07	1.7%
FOH Corkage / Liquor	per bottle	Y	\$19.90	\$20.50	\$20.85	\$2.71	\$23.56	Sep-21	2020	\$0.35	1.7%
FOH Corkage / Wine	per bottle	Y	\$15.30	\$15.76	\$16.03	\$2.08	\$18.11	Sep-21	2020	\$0.27	1.7%
FOH Corkage / Beer	per bottle	Y	\$3.02	\$3.11	\$3.16	\$0.41	\$3.57	Sep-21	2020	\$0.05	1.7%
FOH Corkage / Pop	per bottle	Y	\$0.57	\$0.59	\$0.60	\$0.08	\$0.68	Sep-21	2020	\$0.01	1.7%
FOH charge-back Security (4 hr minimum)	per hour	Y	\$36.00	\$37.08	\$37.71	\$4.90	\$42.61	Sep-21	2020	\$0.63	1.7%
FOH charge-back Merchandise Sales Commission	% of sales	N	15%	15%	15%	N/A	15%	Sep-15	N/A	\$0.00	0.0%
FOH charge-back Merchandise Sales Commission - OCPA provides seller	% of sales	N	20%	20%	20%	N/A	20%	Sep-15	N/A	\$0.00	0.0%
Hazer/Fog machine	per day	Y	\$57.00	\$58.71	\$59.71	\$7.76	\$67.47	Sep-21	2020	\$1.00	1.7%
Hazer/Fog machine	per week	Y	\$113.00	\$116.39	\$118.37	\$15.39	\$133.76	Sep-21	2020	\$1.98	1.7%
Off-site sound system (small) *requires Technician	per day	Y	\$282.00	\$290.46	\$295.40	\$38.40	\$333.80	Sep-21	2020	\$4.94	1.7%
Off-site sound system (large) *requires technician	per day	Y	\$1,125.00	\$1,158.75	\$1,178.45	\$153.20	\$1,331.65	Sep-21	2020	\$19.70	1.7%

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Technical charge-back - Video Projector & Screen Setup	per day	Y	\$337.00	\$347.11	\$353.01	\$45.89	\$398.90	Sep-21	2020	\$5.90	1.7%
Technical charge-back Pyrotechnical administration fee	per event	Y	\$259.00	\$266.77	\$271.31	\$35.27	\$306.57	Sep-21	2020	\$4.54	1.7%
Technical charge-back - Piano Tuning	Each	Y	\$186.00	\$191.58	\$194.84	\$25.33	\$220.17	Sep-21	2020	\$3.26	1.7%

Service Area: Charge-backs: Staff

Staff Charge-back Rates - House Manager	per hour	Y	\$43.00	\$44.29	\$45.00	\$5.85	\$50.85	Sep-21	2020	\$0.71	1.6%
Staff Charge-back Rates - Bartender	per hour	Y	\$31.50	\$32.45	\$33.00	\$4.29	\$37.29	Sep-21	2020	\$0.55	1.7%
Staff Charge-back Rates -Additional FOH staff	per hour	Y	\$17.50	\$18.03	\$18.30	\$2.38	\$20.68	Sep-21	2020	\$0.27	1.5%
Staff Charge-back Rates - Theatre Technician	per hour	Y	\$48.00	\$49.44	\$50.25	\$6.53	\$56.78	Sep-21	2020	\$0.81	1.6%
Staff Charge-back Rates - Box Office Clerk	per hour	Y	\$38.75	\$39.91	\$40.50	\$5.27	\$45.77	Sep-21	2020	\$0.59	1.5%
Staff Charge-back Rates - Additional Tech Supervisor	per hour	Y	\$57.00	\$58.71	\$59.75	\$7.77	\$67.52	Sep-21	2020	\$1.04	1.8%

Service Area: Rental Space: Lobby - prices now include minimum staff charge **

Subsidized Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$41.75	\$43.00	\$44.00	\$5.72	\$49.72	Sep-21	2020	\$1.00	2.3%
Subsidized Resident - Evenings and Weekends	per hour	Y	\$92.50	\$95.28	\$97.00	\$12.61	\$109.61	Sep-21	2020	\$1.72	1.8%
Subsidized Non-Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$82.50	\$84.98	\$86.00	\$11.18	\$97.18	Sep-21	2020	\$1.02	1.2%
Subsidized Non-Resident - Evenings and Weekends	per hour	Y	\$114.50	\$117.94	\$120.00	\$15.60	\$135.60	Sep-21	2020	\$2.06	1.7%
Standard Resident - Monday - Friday 9:00 am - 5:00 pm	per hour	Y	\$114.50	\$117.94	\$120.00	\$15.60	\$135.60	Sep-21	2020	\$2.06	1.7%
Standard Resident - Evenings and Weekends	per hour	Y	\$138.50	\$142.66	\$145.00	\$18.85	\$163.85	Sep-21	2020	\$2.34	1.6%

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Standard Non Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$126.50	\$130.30	\$133.00	\$17.29	\$150.29	Sep-21	2020	\$2.70	2.1%
Standard Non Resident - Evenings and Weekends	per hour	Y	\$154.00	\$158.62	\$161.00	\$20.93	\$181.93	Sep-21	2020	\$2.38	1.5%

Service Area: Rental Space: Main Auditorium

Subsidized Resident - Setup / REH / - 9 am - 12 midnight	per hour	Y	\$128.00	\$131.84	\$134.00	\$17.42	\$151.42	Sep-21	2020	\$2.16	1.6%
Subsidized Resident - Performance - 9 am -12 midnight	per hour	Y	\$236.00	\$243.08	\$247.00	\$32.11	\$279.11	Sep-21	2020	\$3.92	1.6%
Subsidized Resident Daily - 8 hour rate - 9 am - 12 midnight	per 8 hours	Y	\$1,370.00	\$1,411.00	\$1,435.00	\$186.55	\$1,621.55	Sep-21	2020	\$24.00	1.7%
Subsidized Resident Week - 3 Performances (maximum 12 hours per performance)	per 40 hours maximum	Y	\$4,700.00	\$4,841.00	\$4,923.00	\$639.99	\$5,562.99	Sep-21	2020	\$82.00	1.7%
Subsidized Resident Week - 4 Performances (maximum 16 hours per performance)	per 40 hours maximum	Y	\$5,900.00	\$6,077.00	\$6,180.00	\$803.40	\$6,983.40	Sep-21	2020	\$103.00	1.7%
Subsidized Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$174.00	\$179.22	\$182.00	\$23.66	\$205.66	Sep-21	2020	\$2.78	1.6%
Subsidized Non-Resident - Performance	per hour	Y	\$315.00	\$324.45	\$330.00	\$42.90	\$372.90	Sep-21	2020	\$5.55	1.7%
Subsidized Non-Resident Performance 8 hour rate - 9 am -12 midnight	Daily	Y	\$1,770.00	\$1,823.10	\$1,854.00	\$241.02	\$2,095.02	Sep-21	2020	\$30.90	1.7%
Subsidized Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$6,150.00	\$6,334.50	\$6,443.00	\$837.59	\$7,280.59	Sep-21	2020	\$108.50	1.7%
Subsidized Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$7,675.00	\$7,905.25	\$8,040.00	\$1,045.20	\$9,085.20	Sep-21	2020	\$134.75	1.7%
Standard Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$224.00	\$230.72	\$235.00	\$30.55	\$265.55	Sep-21	2020	\$4.28	1.9%
Standard Resident Performance	per hour	Y	\$418.00	\$430.54	\$438.00	\$56.94	\$494.94	Sep-21	2020	\$7.46	1.7%
Standard Resident Daily - 8 hour rate - 9 am -12 midnight	per 8 hours	Y	\$2,414.00	\$2,486.42	\$2,529.00	\$328.77	\$2,857.77	Sep-21	2020	\$42.58	1.7%

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Standard Resident Week / 3 Performances	per 40 hour maximum	Y	\$8,000.00	\$8,240.00	\$8,380.00	\$1,089.40	\$9,469.40	Sep-21	2020	\$140.00	1.7%
Standard Resident Week / 4 Performances	per 40 hour maximum	Y	\$10,425.00	\$10,737.75	\$10,920.00	\$1,419.60	\$12,339.60	Sep-21	2020	\$182.25	1.7%
Standard Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$268.00	\$276.04	\$281.00	\$36.53	\$317.53	Sep-21	2020	\$4.96	1.8%
Standard Non-Resident - Performance	per hour	Y	\$503.00	\$518.09	\$527.00	\$68.51	\$595.51	Sep-21	2020	\$8.91	1.7%
Standard Non-Resident Performance - 8 hour rate / 9am -12 midnight	daily	Y	\$2,915.00	\$3,002.45	\$3,053.00	\$396.89	\$3,449.89	Sep-21	2020	\$50.55	1.7%
Standard Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$9,715.00	\$10,006.45	\$10,177.00	\$1,323.01	\$11,500.01	Sep-21	2020	\$170.55	1.7%
Standard Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$12,600.00	\$12,978.00	\$13,198.00	\$1,715.74	\$14,913.74	Sep-21	2020	\$220.00	1.7%

Service Area: Rental Space: Studio Theatre

Subsidized Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$64.00	\$65.93	\$67.00	\$8.71	\$75.71	Sep-21	2020	\$1.07	1.6%
Resident Non-Profit Performance - 9 am - 12 midnight	per hour	Y	\$96.00	\$99.00	\$101.00	\$13.13	\$114.13	Sep-21	2020	\$2.00	2.0%
Subsidized Resident - Social Event - 9 am - 12 midnight	per hour	Y	\$96.00	\$99.00	\$101.00	\$13.13	\$114.13	Sep-21	2020	\$2.00	2.0%
Subsidized Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$479.00	\$494.00	\$502.00	\$65.26	\$567.26	Sep-21	2020	\$8.00	1.6%
Subsidized Resident Week / 3 Performances	40 hour maximum	Y	\$2,000.00	\$2,060.00	\$2,095.00	\$272.35	\$2,367.35	Sep-21	2020	\$35.00	1.7%
Subsidized Resident Week / 4 Performances	40 hour maximum	Y	\$2,740.00	\$2,822.20	\$2,870.00	\$373.10	\$3,243.10	Sep-21	2020	\$47.80	1.7%
Subsidized Non-Resident / REH - 9 am -12 midnight	per hour	Y	\$93.00	\$95.79	\$98.00	\$12.74	\$110.74	Sep-21	2020	\$2.21	2.3%
Subsidized Non-Resident Performance - 9 am - 12 midnight	per hour	Y	\$116.00	\$119.48	\$122.00	\$15.86	\$137.86	Sep-21	2020	\$2.52	2.1%
Subsidized Non-Resident Social Event - 9 am - 12 midnight	per hour	Y	\$116.00	\$119.48	\$122.00	\$15.86	\$137.86	Sep-21	2020	\$2.52	2.1%

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Subsidized Non-Resident Daily Theatre - 9 am -12 midnight	per 8 hours	Y	\$641.00	\$660.23	\$672.00	\$87.36	\$759.36	Sep-21	2020	\$11.77	1.8%
Subsidized Non-Resident Non-Profit Week / 3 Performances	per 40 hours maximum	Y	\$2,675.00	\$2,755.25	\$2,802.00	\$364.26	\$3,166.26	Sep-21	2020	\$46.75	1.7%
Subsidized Non-Resident Week / 4 Performances	per 40 hrs max.	Y	\$3,145.00	\$3,239.35	\$3,294.00	\$428.22	\$3,722.22	Sep-21	2020	\$54.65	1.7%
Standard Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$111.00	\$114.33	\$116.00	\$15.08	\$131.08	Sep-21	2020	\$1.67	1.5%
Standard Resident Performance - 9 am - 12 midnight	per hour	Y	\$142.00	\$146.26	\$149.00	\$19.37	\$168.37	Sep-21	2020	\$2.74	1.9%
Standard Resident Social Event - 9 am - 12 midnight	per hour	Y	\$142.00	\$146.26	\$149.00	\$19.37	\$168.37	Sep-21	2020	\$2.74	1.9%
Standard Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$837.00	\$862.11	\$877.00	\$114.01	\$991.01	Sep-21	2020	\$14.89	1.7%
Standard Resident Week / 3 Performances	per 40 hrs max.	Y	\$3,495.00	\$3,599.85	\$3,661.00	\$475.93	\$4,136.93	Sep-21	2020	\$61.15	1.7%
Standard Resident Week / 4 Performances	per 40 hrs max.	Y	\$4,125.00	\$4,248.75	\$4,321.00	\$561.73	\$4,882.73	Sep-21	2020	\$72.25	1.7%
Standard Non Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$137.00	\$141.11	\$143.00	\$18.59	\$161.59	Sep-21	2020	\$1.89	1.3%
Standard Non Resident Performance - 9 am - 12 midnight	per hour	Y	\$169.00	\$174.07	\$177.00	\$23.01	\$200.01	Sep-21	2020	\$2.93	1.7%
Standard Non Resident Social Event - 9 am -12 midnight	per hour	Y	\$169.00	\$174.07	\$177.00	\$23.01	\$200.01	Sep-21	2020	\$2.93	1.7%
Standard Non Resident Daily Theatre / 9 am -12 midnight	per 8 hours	Y	\$1,012.00	\$1,042.36	\$1,060.00	\$137.80	\$1,197.80	Sep-21	2020	\$17.64	1.7%
Standard Non Resident Week / 3 Performances	per 40 hrs max.	Y	\$4,229.00	\$4,355.87	\$4,430.00	\$575.90	\$5,005.90	Sep-21	2020	\$74.13	1.7%
Standard Non Resident Week / 4 Performances	per 40 hrs max.	Y	\$4,980.00	\$5,129.40	\$5,216.00	\$678.08	\$5,894.08	Sep-21	2020	\$86.60	1.7%

Note: Rates for all rental spaces increase by 1.5% between midnight and 9:00 a.m.