

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2020 Base Fee	2021 Base Fee	2022 Proposed Base Fee	HST \$	2022 Fee (tax included)	Effective Date MMM-YY	Last Increase	2022 over 2021 \$ Change	2022 over 2021 % Change
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Service Area: Charge-backs: Box Office

Credit Card & Debit Card	per ticket	N	5.00%	5.00%	5.00%	N/A	5.00%	Sep-08	2008	\$0.00	0.0%
Ticket Exchange fee	per ticket	Y	\$3.32	\$3.54	\$3.76	\$0.49	\$4.25	Sep-22	2021	\$0.22	6.2%
PF (Processing Fee) - Handling Fee Portion: General Public Percentage - 10% of Advertised Price vs. max/ticket	per ticket	Y	\$3.32	\$3.54	\$3.75	\$0.49	\$4.24	Sep-22	2021	\$0.21	5.9%
CIF (Capital Improvement Fee) Capital Surcharge Portion: Percentage - 10% Advertised Price vs. max/ticket	per ticket	Y	\$0.88	\$0.88	\$0.88	\$0.11	\$1.00	Sep-10	2010	\$0.00	0.0%
Processing fee for comp tickets (first 50 tix free of CPF)	per ticket	Y	\$1.00	\$1.02	\$1.02	\$0.13	\$1.15	Sep-21	2020	\$0.00	0.0%
Consignment Restocking	per ticket	Y	\$0.59	\$0.60	\$0.62	\$0.08	\$0.70	Sep-22	2021	\$0.02	3.3%
Ticket Printing - Auditorium	per event	Y	\$128.75	\$130.94	\$134.00	\$17.42	\$151.42	Sep-22	2021	\$3.06	2.3%
Ticket Printing - Studio	per event	Y	\$51.50	\$52.38	\$53.00	\$6.89	\$59.89	Sep-22	2021	\$0.62	1.2%
Mailings to Patrons (on behalf of rental clients)	per piece	Y	\$2.00	\$2.00	\$1.86	\$0.24	\$2.10	Jan-22	2018	-\$0.14	-6.8%
Mailing tickets to Patrons	per order	Y	\$2.00	\$2.00	\$1.86	\$0.24	\$2.10	Jan-22	2018	-\$0.14	-6.8%
Admin fee - Report creation	per report	Y	\$13.65	\$13.88	\$14.16	\$1.84	\$16.00	Sep-22	2021	\$0.28	2.0%
Marketing e-blast	per email delivered	Y	\$0.13	\$0.13	\$0.13	\$0.02	\$0.15	Sep-19	2018	\$0.00	0.0%
Outlet sale setup charge	per event	Y	\$118.45	\$118.45	\$121.00	\$15.73	\$136.73	Sep-22	2020	\$2.55	2.2%
Outlet sale processing fee	per ticket	Y	\$3.19	\$3.24	\$3.32	\$0.43	\$3.75	Sep-22	2021	\$0.08	2.3%
Outlet sale processing fee (not for profit clients)	per ticket	Y	\$1.55	\$1.58	\$1.59	\$0.21	\$1.80	Sep-22	2021	\$0.01	0.9%
Lakeshore Road Electronic sign message	per 2 weeks	Y	\$180.25	\$183.31	\$186.73	\$24.27	\$211.00	Sep-22	2021	\$3.42	1.9%

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Service Area: Charge-backs: Front of House (FOH) and Technical

Dance Floor	per day	Y	\$290.46	\$295.40	\$302.00	\$39.26	\$341.26	Sep-22	2021	\$6.60	2.2%
Dance Floor (re-tape)	per application	Y	\$119.48	\$121.51	\$124.00	\$16.12	\$140.12	Sep-22	2021	\$2.49	2.0%
Front of House charge-back - Room Setup Lobby/Studio	per setup	Y	\$90.13	\$91.66	\$93.00	\$12.09	\$105.09	Sep-22	2021	\$1.34	1.5%
Front of House charge-back - Janitorial	Per performance	Y	\$95.79	\$97.42	\$99.00	\$12.87	\$111.87	Sep-22	2021	\$1.58	1.6%
Front of House charge-back - Janitorial (weekly maximum)	weekly	Y	\$285.31	\$290.16	\$296.00	\$38.48	\$334.48	Sep-22	2021	\$5.84	2.0%
FOH -Catering Surcharge	per person	Y	\$3.97	\$4.04	\$4.04	\$0.53	\$4.57	Sep-21	2020	\$0.00	0.0%
FOH Corkage / Liquor	per bottle	Y	\$20.50	\$20.85	\$20.85	\$2.71	\$23.56	Sep-21	2020	\$0.00	0.0%
FOH Corkage / Wine	per bottle	Y	\$15.76	\$16.03	\$16.03	\$2.08	\$18.11	Sep-21	2020	\$0.00	0.0%
FOH Corkage / Beer	per bottle	Y	\$3.11	\$3.16	\$3.16	\$0.41	\$3.57	Sep-21	2020	\$0.00	0.0%
FOH Corkage / Pop	per bottle	Y	\$0.59	\$0.60	\$0.60	\$0.08	\$0.68	Sep-21	2020	\$0.00	0.0%
FOH charge-back Security (4 hr minimum)	per hour	Y	\$37.08	\$37.71	\$38.50	\$5.01	\$43.51	Sep-22	2021	\$0.79	2.1%
FOH charge-back Merchandise Sales Commission	% of sales	N	15%	15%	15%	N/A	15%	Sep-15	N/A	\$0.00	0.0%
FOH charge-back Merchandise Sales Commission - OCPA provides seller	% of sales	N	20%	20%	20%	N/A	20%	Sep-15	N/A	\$0.00	0.0%
Hazer/Fog machine	per day	Y	\$58.71	\$59.71	\$61.00	\$7.93	\$68.93	Sep-22	2021	\$1.29	2.2%
Hazer/Fog machine	per week	Y	\$116.39	\$118.37	\$121.00	\$15.73	\$136.73	Sep-22	2021	\$2.63	2.2%
Off-site sound system (small) *requires Technician	per day	Y	\$290.46	\$295.40	\$301.00	\$39.13	\$340.13	Sep-22	2021	\$5.60	1.9%
Off-site sound system (large) *requires technician	per day	Y	\$1,158.75	\$1,178.45	\$1,201.56	\$156.20	\$1,357.76	Sep-22	2021	\$23.11	2.0%

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Technical charge-back - Video Projector & Screen Setup	per day	Y	\$347.11	\$353.01	\$361.00	\$46.93	\$407.93	Sep-22	2021	\$7.99	2.3%
Technical charge-back Pyrotechnical administration fee	per event	Y	\$266.77	\$271.31	\$277.00	\$36.01	\$313.01	Sep-22	2021	\$5.69	2.1%
Technical charge-back - Piano Tuning	Each	Y	\$191.58	\$194.84	\$199.00	\$25.87	\$224.87	Sep-22	2021	\$4.16	2.1%

Service Area: Charge-backs: Staff

Staff Charge-back Rates - House Manager	per hour	Y	\$44.29	\$45.00	\$46.00	\$5.98	\$51.98	Sep-22	2021	\$1.00	2.2%
Staff Charge-back Rates - Bartender	per hour	Y	\$32.45	\$33.00	\$33.75	\$4.39	\$38.14	Sep-22	2021	\$0.75	2.3%
Staff Charge-back Rates -Additional FOH staff	per hour	Y	\$18.03	\$18.30	\$18.75	\$2.44	\$21.19	Sep-22	2021	\$0.45	2.5%
Staff Charge-back Rates - Theatre Technician	per hour	Y	\$49.44	\$50.25	\$51.25	\$6.66	\$57.91	Sep-22	2021	\$1.00	2.0%
Staff Charge-back Rates - Box Office Clerk	per hour	Y	\$39.91	\$40.50	\$41.25	\$5.36	\$46.61	Sep-22	2021	\$0.75	1.9%
Staff Charge-back Rates - Additional Tech Supervisor	per hour	Y	\$58.71	\$59.75	\$61.00	\$7.93	\$68.93	Sep-22	2021	\$1.25	2.1%

Service Area: Rental Space: Lobby - prices now include minimum staff charge **

Subsidized Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$43.00	\$44.00	\$46.00	\$5.98	\$51.98	Sep-22	2021	\$2.00	4.5%
Subsidized Resident - Evenings and Weekends	per hour	Y	\$95.28	\$97.00	\$98.00	\$12.74	\$110.74	Sep-22	2021	\$1.00	1.0%
Subsidized Non-Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$84.98	\$86.00	\$89.00	\$11.57	\$100.57	Sep-22	2021	\$3.00	3.5%
Subsidized Non-Resident - Evenings and Weekends	per hour	Y	\$117.94	\$120.00	\$124.00	\$16.12	\$140.12	Sep-22	2021	\$4.00	3.3%
Standard Resident - Monday - Friday 9:00 am - 5:00 pm	per hour	Y	\$117.94	\$120.00	\$121.00	\$15.73	\$136.73	Sep-22	2021	\$1.00	0.8%
Standard Resident - Evenings and Weekends	per hour	Y	\$142.66	\$145.00	\$146.00	\$18.98	\$164.98	Sep-22	2021	\$1.00	0.7%

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Standard Non Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$130.30	\$133.00	\$137.00	\$17.81	\$154.81	Sep-22	2021	\$4.00	3.0%
Standard Non Resident - Evenings and Weekends	per hour	Y	\$158.62	\$161.00	\$166.00	\$21.58	\$187.58	Sep-22	2021	\$5.00	3.1%

Service Area: Rental Space: Main Auditorium

Subsidized Resident - Setup / REH / - 9 am - 12 midnight	per hour	Y	\$131.84	\$134.00	\$135.00	\$17.55	\$152.55	Sep-22	2021	\$1.00	0.7%
Subsidized Resident - Performance - 9 am -12 midnight	per hour	Y	\$243.08	\$247.00	\$249.00	\$32.37	\$281.37	Sep-22	2021	\$2.00	0.8%
Subsidized Resident Daily - 8 hour rate - 9 am - 12 midnight	per 8 hours	Y	\$1,411.00	\$1,435.00	\$1,449.00	\$188.37	\$1,637.37	Sep-22	2021	\$14.00	1.0%
Subsidized Resident Week - 3 Performances (maximum 12 hours per performance)	per 40 hours maximum	Y	\$4,841.00	\$4,923.00	\$4,972.00	\$646.36	\$5,618.36	Sep-22	2021	\$49.00	1.0%
Subsidized Resident Week - 4 Performances (maximum 16 hours per performance)	per 40 hours maximum	Y	\$6,077.00	\$6,180.00	\$6,242.00	\$811.46	\$7,053.46	Sep-22	2021	\$62.00	1.0%
Subsidized Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$179.22	\$182.00	\$187.00	\$24.31	\$211.31	Sep-22	2021	\$5.00	2.7%
Subsidized Non-Resident - Performance	per hour	Y	\$324.45	\$330.00	\$340.00	\$44.20	\$384.20	Sep-22	2021	\$10.00	3.0%
Subsidized Non-Resident Performance 8 hour rate - 9 am -12 midnight	Daily	Y	\$1,823.10	\$1,854.00	\$1,910.00	\$248.30	\$2,158.30	Sep-22	2021	\$56.00	3.0%
Subsidized Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$6,334.50	\$6,443.00	\$6,636.00	\$862.68	\$7,498.68	Sep-22	2021	\$193.00	3.0%
Subsidized Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$7,905.25	\$8,040.00	\$8,281.00	\$1,076.53	\$9,357.53	Sep-22	2021	\$241.00	3.0%
Standard Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$230.72	\$235.00	\$237.00	\$30.81	\$267.81	Sep-22	2021	\$2.00	0.9%
Standard Resident Performance	per hour	Y	\$430.54	\$438.00	\$442.00	\$57.46	\$499.46	Sep-22	2021	\$4.00	0.9%
Standard Resident Daily - 8 hour rate - 9 am -12 midnight	per 8 hours	Y	\$2,486.42	\$2,529.00	\$2,554.00	\$332.02	\$2,886.02	Sep-22	2021	\$25.00	1.0%

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Standard Resident Week / 3 Performances	per 40 hour maximum	Y	\$8,240.00	\$8,380.00	\$8,464.00	\$1,100.32	\$9,564.32	Sep-22	2021	\$84.00	1.0%
Standard Resident Week / 4 Performances	per 40 hour maximum	Y	\$10,737.75	\$10,920.00	\$11,029.00	\$1,433.77	\$12,462.77	Sep-22	2021	\$109.00	1.0%
Standard Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$276.04	\$281.00	\$289.00	\$37.57	\$326.57	Sep-22	2021	\$8.00	2.8%
Standard Non-Resident - Performance	per hour	Y	\$518.09	\$527.00	\$543.00	\$70.59	\$613.59	Sep-22	2021	\$16.00	3.0%
Standard Non-Resident Performance - 8 hour rate / 9am -12 midnight	daily	Y	\$3,002.45	\$3,053.00	\$3,145.00	\$408.85	\$3,553.85	Sep-22	2021	\$92.00	3.0%
Standard Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$10,006.45	\$10,177.00	\$10,482.00	\$1,362.66	\$11,844.66	Sep-22	2021	\$305.00	3.0%
Standard Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$12,978.00	\$13,198.00	\$13,594.00	\$1,767.22	\$15,361.22	Sep-22	2021	\$396.00	3.0%

Service Area: Rental Space: Studio Theatre

Subsidized Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$65.93	\$67.00	\$68.00	\$8.84	\$76.84	Sep-22	2021	\$1.00	1.5%
Resident Non-Profit Performance - 9 am - 12 midnight	per hour	Y	\$99.00	\$101.00	\$102.00	\$13.26	\$115.26	Sep-22	2021	\$1.00	1.0%
Subsidized Resident - Social Event - 9 am - 12 midnight	per hour	Y	\$99.00	\$101.00	\$102.00	\$13.26	\$115.26	Sep-22	2021	\$1.00	1.0%
Subsidized Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$494.00	\$502.00	\$507.00	\$65.91	\$572.91	Sep-22	2021	\$5.00	1.0%
Subsidized Resident Week / 3 Performances	40 hour maximum	Y	\$2,060.00	\$2,095.00	\$2,116.00	\$275.08	\$2,391.08	Sep-22	2021	\$21.00	1.0%
Subsidized Resident Week / 4 Performances	40 hour maximum	Y	\$2,822.20	\$2,870.00	\$2,899.00	\$376.87	\$3,275.87	Sep-22	2021	\$29.00	1.0%
Subsidized Non-Resident / REH - 9 am -12 midnight	per hour	Y	\$95.79	\$98.00	\$101.00	\$13.13	\$114.13	Sep-22	2021	\$3.00	3.1%
Subsidized Non-Resident Performance - 9 am - 12 midnight	per hour	Y	\$119.48	\$122.00	\$126.00	\$16.38	\$142.38	Sep-22	2021	\$4.00	3.3%
Subsidized Non-Resident Social Event - 9 am - 12 midnight	per hour	Y	\$119.48	\$122.00	\$126.00	\$16.38	\$142.38	Sep-22	2021	\$4.00	3.3%

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Subsidized Non-Resident Daily Theatre - 9 am -12 midnight	per 8 hours	Y	\$660.23	\$672.00	\$692.00	\$89.96	\$781.96	Sep-22	2021	\$20.00	3.0%
Subsidized Non-Resident Non-Profit Week / 3 Performances	per 40 hours maximum	Y	\$2,755.25	\$2,802.00	\$2,886.00	\$375.18	\$3,261.18	Sep-22	2021	\$84.00	3.0%
Subsidized Non-Resident Week / 4 Performances	per 40 hrs max.	Y	\$3,239.35	\$3,294.00	\$3,393.00	\$441.09	\$3,834.09	Sep-22	2021	\$99.00	3.0%
Standard Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$114.33	\$116.00	\$117.00	\$15.21	\$132.21	Sep-22	2021	\$1.00	0.9%
Standard Resident Performance - 9 am - 12 midnight	per hour	Y	\$146.26	\$149.00	\$150.00	\$19.50	\$169.50	Sep-22	2021	\$1.00	0.7%
Standard Resident Social Event - 9 am - 12 midnight	per hour	Y	\$146.26	\$149.00	\$150.00	\$19.50	\$169.50	Sep-22	2021	\$1.00	0.7%
Standard Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$862.11	\$877.00	\$886.00	\$115.18	\$1,001.18	Sep-22	2021	\$9.00	1.0%
Standard Resident Week / 3 Performances	per 40 hrs max.	Y	\$3,599.85	\$3,661.00	\$3,698.00	\$480.74	\$4,178.74	Sep-22	2021	\$37.00	1.0%
Standard Resident Week / 4 Performances	per 40 hrs max.	Y	\$4,248.75	\$4,321.00	\$4,364.00	\$567.32	\$4,931.32	Sep-22	2021	\$43.00	1.0%
Standard Non Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$141.11	\$143.00	\$147.00	\$19.11	\$166.11	Sep-22	2021	\$4.00	2.8%
Standard Non Resident Performance - 9 am - 12 midnight	per hour	Y	\$174.07	\$177.00	\$182.00	\$23.66	\$205.66	Sep-22	2021	\$5.00	2.8%
Standard Non Resident Social Event - 9 am -12 midnight	per hour	Y	\$174.07	\$177.00	\$182.00	\$23.66	\$205.66	Sep-22	2021	\$5.00	2.8%
Standard Non Resident Daily Theatre / 9 am -12 midnight	per 8 hours	Y	\$1,042.36	\$1,060.00	\$1,092.00	\$141.96	\$1,233.96	Sep-22	2021	\$32.00	3.0%
Standard Non Resident Week / 3 Performances	per 40 hrs max.	Y	\$4,355.87	\$4,430.00	\$4,563.00	\$593.19	\$5,156.19	Sep-22	2021	\$133.00	3.0%
Standard Non Resident Week / 4 Performances	per 40 hrs max.	Y	\$5,129.40	\$5,216.00	\$5,372.00	\$698.36	\$6,070.36	Sep-22	2021	\$156.00	3.0%

Note: Rates for all rental spaces increase by 1.5% between midnight and 9:00 a.m.