

Strategic Plan 2019-2022



OAKVILLE

Vision

To be the most livable town in Canada

Mission

We create and preserve Canada's most livable community that enhances the natural, cultural, social and economic environments. We achieve this by continuously improving programs and services that are both accessible and environmentally and fiscally sustainable.

We are highly valued and widely celebrated due to the innovative and outstanding way we satisfy the needs of our residents, businesses and employees. As a result, the process is as fulfilling as the outcome.

We ensure our staff receives the same level of respect, commitment and care that they are expected to deliver to the community.

Values

- Accountability
- Dedication
- Honesty
- Innovation
- Respect
- Teamwork

Council Areas of Focus

Livability

To be the most livable town in Canada.

Engaged Community

Foster a community environment that engages residents of all ages, abilities and backgrounds.

Accountable Government

Inspire public confidence through open, accountable and efficient delivery of government services.

Environment

Protect greenspace and promote environmentally sustainable practices.

Mobility

Improve town's multi-modal transportation network to support effective movement of people and goods.

Council Key Objectives

Provide a planning framework to maintain the character of the community

Protect cultural heritage assets of the community

Promote and support actions to maintain a resilient local economy

Engage the community in local government

Provide recreational and cultural events and spaces to promote shared community experiences

Provide effective licensing and enforcement framework to maintain community safety, protection and enjoyment

Lead in providing open and accountable government

Ensure long-term fiscal sustainability of the town while respecting the impact of decisions on taxpayers

Support a culture of continuous improvement and innovation to enhance cost-effective delivery of town programs and services

Ensure effective stewardship of the town's natural environment

Create a climate change resilient community

Transition to a low carbon future

Plan, build and maintain road and parking infrastructure

Promote safe travel on town roads

Support opportunities for multi-modal transportation including walking, cycling and Transit services

Livable Oakville Performance Dashboard

oakville.ca

Good Government



- Satisfaction
- External Audit
- Internal Audit

Environmental Leadership



- Recreational Trails
- Greenhouse Gas Emissions
- Energy Consumption
- Waste Diversion

Economic Growth



- Business Licences
- Education Level
- Household Income
- Unemployment Rate

Fiscal Sustainability



- Spending
- Tax Increase
- Debt

Outstanding Service



- Experience
- Programs and Services
- Service Levels

Community Well-being



- Facility Visitors
- Library Card Holders
- Recreation and Culture Participants

Getting Around



- Good Roads
- Active Transportation
- Transit Ridership Per Capita
- Transit Ridership Per Month

Public Safety



- Safe Transit Services
- Belonging and Safety
- Emergency Call Response within 620 seconds
- Emergency Call Response within 240 seconds
- Road Collisions

meets or exceeds target near target needs improvement collecting data

As of September 30, 2018