

**Department:** Recreation and Culture  
**Key Business:** Oakville Centre for Performing Arts  
**Service Area:** Box Office

Service Provided	Unit of Measure	HST Y/N	2024 Base Fee	2025 Base Fee	2026 Proposed Base Fee	HST \$	2026 Fee (tax included)	Effective Date MMM-YY	Last Increase	2026 over 2025 \$ Change	2026 over 2025 % Change
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**Service Area: Charge-backs: Box Office**

Credit Card & Debit Card	per ticket	N	5.00%	5.00%	5.00%	N/A	5.00%	Sep-08	2008	\$0.00	0.00%
Ticket Exchange fee	per ticket	Y	\$4.20	\$4.20	\$4.34	\$0.56	\$4.90	Sep-26	2024	\$0.14	3.33%
PF (Processing Fee) 10% of advertised ticket price to a maximum of \$5.15 per ticket incl HST	per ticket	Y	\$4.20	\$4.34	\$4.56	\$0.59	\$5.15	Sep-26	2025	\$0.22	5.07%
CIF (Capital Improvement Fee) 10% of advertised ticket price to a maximum of \$1.13 per ticket incl HST	per ticket	Y	\$0.88	\$0.88	\$1.00	\$0.13	\$1.13	Sep-26	2010	\$0.12	13.64%
Processing fee for comp tickets (first 50 tix free of CPF)	per ticket	Y	\$1.11	\$1.15	\$1.24	\$0.16	\$1.40	Sep-26	2025	\$0.10	8.30%
Ticket Printing - Auditorium	per event	Y	\$147.00	\$151.65	\$157.00	\$20.41	\$177.41	Sep-26	2025	\$5.35	3.53%
Ticket Printing - Studio	per event	Y	\$59.00	\$60.90	\$63.00	\$8.19	\$71.19	Sep-26	2025	\$2.10	3.45%
Mailings to Patrons (on behalf of rental clients)	per piece	Y	\$1.77	\$1.83	\$1.90	\$0.25	\$2.15	Sep-26	2025	\$0.07	3.97%
Mailing tickets to Patrons	per order	Y	\$1.77	\$1.83	\$1.90	\$0.25	\$2.15	Sep-26	2025	\$0.07	3.97%
Admin fee - Report creation	per report	Y	\$15.75	\$16.25	\$16.75	\$2.18	\$18.93	Sep-26	2025	\$0.50	3.08%
Marketing e-blast	per email delivered	Y	\$0.14	\$0.14	\$0.15	\$0.02	\$0.17	Sep-26	2024	\$0.01	7.14%
Outlet sale setup charge	per event	Y	\$132.00	\$136.25	\$141.00	\$18.33	\$159.33	Sep-26	2025	\$4.75	3.49%
Outlet sale processing fee	per ticket	Y	\$3.72	\$3.84	\$3.98	\$0.52	\$4.50	Sep-26	2025	\$0.14	3.65%

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Outlet sale processing fee (not for profit clients)	per ticket	Y	\$1.72	\$1.77	\$1.86	\$0.24	\$2.10	Sep-26	2025	\$0.09	5.08%
Lakeshore Road Electronic sign message	per 2 weeks	Y	\$205.00	\$211.50	\$218.58	\$28.42	\$247.00	Sep-26	2025	\$7.08	3.35%

**Service Area: Charge-backs: Front of House (FOH) and Technical**

Dance Floor	per day	Y	\$332.00	\$343.00	\$355.00	\$46.15	\$401.15	Sep-26	2025	\$12.00	3.50%
Dance Floor ( re-tape)	per application	Y	\$136.00	\$140.50	\$145.00	\$18.85	\$163.85	Sep-26	2025	\$4.50	3.20%
Front of House charge-back - Room Setup Lobby/Studio	per setup	Y	\$102.00	\$105.40	\$109.00	\$14.17	\$123.17	Sep-26	2025	\$3.60	3.42%
Front of House charge-back - Add't Janitorial	Per day	Y	\$108.00	\$112.00	\$116.00	\$15.08	\$131.08	Sep-26	2025	\$4.00	3.57%
Front of House charge-back - Add't Janitorial (Weekly maximum)	weekly	Y	\$324.00	\$335.00	\$347.00	\$45.11	\$392.11	Sep-26	2025	\$12.00	3.58%
FOH -Catering Surcharge	per person	Y	\$4.40	\$4.54	\$4.70	\$0.61	\$5.31	Sep-26	2025	\$0.16	3.52%
FOH charge-back Security (4 hr minimum)	per hour	Y	\$42.50	\$45.00	\$46.50	\$6.05	\$52.55	Sep-26	2025	\$1.50	3.33%
FOH charge-back Merchandise Sales Commission	% of sales	N	15%	15%	15%	N/A	15%	Sep-15	N/A	\$0.00	0.00%
FOH charge-back Merchandise Sales Commission - OCPA provides seller	% of sales	N	20%	20%	20%	N/A	20%	Sep-15	N/A	\$0.00	0.00%
Hazer/Fog machine	per day	Y	\$67.00	\$69.20	\$72.00	\$9.36	\$81.36	Sep-26	2025	\$2.80	4.05%
Hazer/Fog machine	per week	Y	\$132.00	\$136.20	\$141.00	\$18.33	\$159.33	Sep-26	2025	\$4.80	3.52%
Off-site sound system (small) *requires Technician	per day	Y	\$330.00	\$340.70	\$353.00	\$45.89	\$398.89	Sep-26	2025	\$12.30	3.61%
Off-site sound system (large) *requires technician	per day	Y	\$1,312.00	\$1,355.00	\$1,402.00	\$182.26	\$1,584.26	Sep-26	2025	\$47.00	3.47%
Technical charge-back - Video Projector & Screen Setup	per day	Y	\$395.00	\$408.00	\$422.00	\$54.86	\$476.86	Sep-26	2025	\$14.00	3.43%

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Technical charge-back Pyrotechnical administration fee	per event	Y	\$299.00	\$309.00	<b>\$320.00</b>	<b>\$41.60</b>	<b>\$361.60</b>	Sep-26	2025	\$11.00	3.56%
Technical charge-back - Piano Tuning	Each	Y	\$215.00	\$221.80	<b>\$230.00</b>	<b>\$29.90</b>	<b>\$259.90</b>	Sep-26	2025	\$8.20	3.70%

**Service Area: Charge-backs: Staff**

Staff Charge-back Rates - House Manager	per hour	Y	\$50.50	\$27.19	<b>\$31.50</b>	<b>\$4.10</b>	<b>\$35.60</b>	Sep-26	2024	\$4.31	15.85%
Staff Charge-back Rates -Additional FOH staff (bartender / usher)	per hour	Y	\$20.50	\$22.75	<b>\$23.60</b>	<b>\$3.07</b>	<b>\$26.67</b>	Sep-26	2025	\$0.85	3.74%
Staff Charge-back Rates - Theatre Technician	per hour	Y	\$56.25	\$58.88	<b>\$61.00</b>	<b>\$7.93</b>	<b>\$68.93</b>	Sep-26	2025	\$2.12	3.60%
Staff Charge-back Rates - Box Office Clerk	per hour	Y	\$45.50	\$45.83	<b>\$47.50</b>	<b>\$6.18</b>	<b>\$53.68</b>	Sep-26	2025	\$1.67	3.64%
Staff Charge-back Rates - Additional Tech Supervisor	per hour	Y	\$66.75	\$81.36	<b>\$84.00</b>	<b>\$10.92</b>	<b>\$94.92</b>	Sep-26	2025	\$2.64	3.24%

**Service Area: Rental Space - Lobby**

Subsidized Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$50.00	\$51.60	<b>\$54.00</b>	<b>\$7.02</b>	<b>\$61.02</b>	Sep-26	2025	\$2.40	4.65%
Subsidized Resident - Evenings and Weekends	per hour	Y	\$107.00	\$110.40	<b>\$115.00</b>	<b>\$14.95</b>	<b>\$129.95</b>	Sep-26	2025	\$4.60	4.17%
Subsidized Non-Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$98.00	\$101.25	<b>\$105.00</b>	<b>\$13.65</b>	<b>\$118.65</b>	Sep-26	2025	\$3.75	3.70%
Subsidized Non-Resident - Evenings and Weekends	per hour	Y	\$136.00	\$140.50	<b>\$145.00</b>	<b>\$18.85</b>	<b>\$163.85</b>	Sep-26	2025	\$4.50	3.20%
Standard Resident - Monday - Friday 9:00 am - 5:00 pm	per hour	Y	\$132.00	\$136.25	<b>\$141.00</b>	<b>\$18.33</b>	<b>\$159.33</b>	Sep-26	2025	\$4.75	3.49%
Standard Resident - Evenings and Weekends	per hour	Y	\$160.00	\$165.15	<b>\$171.00</b>	<b>\$22.23</b>	<b>\$193.23</b>	Sep-26	2025	\$5.85	3.54%
Standard Non Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$150.00	\$155.00	<b>\$161.00</b>	<b>\$20.93</b>	<b>\$181.93</b>	Sep-26	2025	\$6.00	3.87%
Standard Non Resident - Evenings and Weekends	per hour	Y	\$182.00	\$188.00	<b>\$195.00</b>	<b>\$25.35</b>	<b>\$220.35</b>	Sep-26	2025	\$7.00	3.72%

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**Service Area: Rental Space: Main Auditorium**

Subsidized Resident - Setup / REH / - 9 am - 12 midnight	per hour	Y	\$148.00	\$152.75	<b>\$159.00</b>	<b>\$20.67</b>	<b>\$179.67</b>	Sep-26	2025	\$6.25	4.09%
Subsidized Resident - Performance - 9 am -12 midnight	per hour	Y	\$273.00	\$281.75	<b>\$291.00</b>	<b>\$37.83</b>	<b>\$328.83</b>	Sep-26	2025	\$9.25	3.28%
Subsidized Resident Daily - 8 hour rate - 9 am - 12 midnight	per 8 hours	Y	\$1,588.00	\$1,639.00	<b>\$1,696.00</b>	<b>\$220.48</b>	<b>\$1,916.48</b>	Sep-26	2025	\$57.00	3.48%
Subsidized Resident Week - 3 Performances (maximum 12 hours per performance)	per 40 hours maximum	Y	\$5,458.00	\$5,635.00	<b>\$5,832.00</b>	<b>\$758.16</b>	<b>\$6,590.16</b>	Sep-26	2025	\$197.00	3.50%
Subsidized Resident Week - 4 Performances (maximum 16 hours per performance)	per 40 hours maximum	Y	\$6,825.00	\$7,046.50	<b>\$7,293.00</b>	<b>\$948.09</b>	<b>\$8,241.09</b>	Sep-26	2025	\$246.50	3.50%
Subsidized Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$205.00	\$211.50	<b>\$219.00</b>	<b>\$28.47</b>	<b>\$247.47</b>	Sep-26	2025	\$7.50	3.55%
Subsidized Non-Resident - Performance	per hour	Y	\$372.00	\$384.00	<b>\$397.00</b>	<b>\$51.61</b>	<b>\$448.61</b>	Sep-26	2025	\$13.00	3.39%
Subsidized Non-Resident Performance 8 hour rate - 9 am -12 midnight	Daily	Y	\$2,095.00	\$2,163.00	<b>\$2,238.00</b>	<b>\$290.94</b>	<b>\$2,528.94</b>	Sep-26	2025	\$75.00	3.47%
Subsidized Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$7,276.00	\$7,511.00	<b>\$7,773.00</b>	<b>\$1,010.49</b>	<b>\$8,783.49</b>	Sep-26	2025	\$262.00	3.49%
Subsidized Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$9,095.00	\$9,390.00	<b>\$9,718.00</b>	<b>\$1,263.34</b>	<b>\$10,981.34</b>	Sep-26	2025	\$328.00	3.49%
Standard Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$260.00	\$268.25	<b>\$278.00</b>	<b>\$36.14</b>	<b>\$314.14</b>	Sep-26	2025	\$9.75	3.63%
Standard Resident Performance	per hour	Y	\$485.00	\$500.50	<b>\$518.00</b>	<b>\$67.34</b>	<b>\$585.34</b>	Sep-26	2025	\$17.50	3.50%
Standard Resident Daily - 8 hour rate - 9 am -12 midnight	per 8 hours	Y	\$2,805.00	\$2,896.00	<b>\$2,997.00</b>	<b>\$389.61</b>	<b>\$3,386.61</b>	Sep-26	2025	\$101.00	3.49%
Standard Resident Week / 3 Performances	per 40 hour maximum	Y	\$9,295.00	\$9,597.00	<b>\$9,933.00</b>	<b>\$1,291.29</b>	<b>\$11,224.29</b>	Sep-26	2025	\$336.00	3.50%
Standard Resident Week / 4 Performances	per 40 hour maximum	Y	\$12,105.00	\$12,498.00	<b>\$12,935.00</b>	<b>\$1,681.55</b>	<b>\$14,616.55</b>	Sep-26	2025	\$437.00	3.50%

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Standard Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$317.00	\$327.50	<b>\$339.00</b>	<b>\$44.07</b>	<b>\$383.07</b>	Sep-26	2025	\$11.50	3.51%
Standard Non-Resident - Performance	per hour	Y	\$595.00	\$614.50	<b>\$636.00</b>	<b>\$82.68</b>	<b>\$718.68</b>	Sep-26	2025	\$21.50	3.50%
Standard Non-Resident Performance - 8 hour rate / 9am -12 midnight	daily	Y	\$3,450.00	\$3,562.50	<b>\$3,687.00</b>	<b>\$479.31</b>	<b>\$4,166.31</b>	Sep-26	2025	\$124.50	3.49%
Standard Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$11,510.00	\$11,884.50	<b>\$12,300.00</b>	<b>\$1,599.00</b>	<b>\$13,899.00</b>	Sep-26	2025	\$415.50	3.50%
Standard Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$14,930.00	\$15,415.50	<b>\$15,955.00</b>	<b>\$2,074.15</b>	<b>\$18,029.15</b>	Sep-26	2025	\$539.50	3.50%

**Service Area: Rental Space: Studio Theatre**

Subsidized Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$74.00	\$76.40	<b>\$79.00</b>	<b>\$10.27</b>	<b>\$89.27</b>	Sep-26	2025	\$2.60	3.40%
Subsidized Resident - Performance - 9 am - 12 midnight	per hour	Y	\$111.00	\$114.50	<b>\$119.00</b>	<b>\$15.47</b>	<b>\$134.47</b>	Sep-26	2025	\$4.50	3.93%
Subsidized Resident - Social Event - 9 am - 12 midnight	per hour	Y	\$111.00	\$114.50	<b>\$119.00</b>	<b>\$15.47</b>	<b>\$134.47</b>	Sep-26	2025	\$4.50	3.93%
Subsidized Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$556.00	\$574.00	<b>\$594.00</b>	<b>\$77.22</b>	<b>\$671.22</b>	Sep-26	2025	\$20.00	3.48%
Subsidized Resident Week / 3 Performances	40 hour maximum	Y	\$2,323.00	\$2,398.00	<b>\$2,482.00</b>	<b>\$322.66</b>	<b>\$2,804.66</b>	Sep-26	2025	\$84.00	3.50%
Subsidized Resident Week / 4 Performances	40 hour maximum	Y	\$3,183.00	\$3,286.00	<b>\$3,401.00</b>	<b>\$442.13</b>	<b>\$3,843.13</b>	Sep-26	2025	\$115.00	3.50%
Subsidized Non-Resident / REH - 9 am -12 midnight	per hour	Y	\$110.00	\$113.50	<b>\$118.00</b>	<b>\$15.34</b>	<b>\$133.34</b>	Sep-26	2025	\$4.50	3.96%
Subsidized Non-Resident Performance - 9 am - 12 midnight	per hour	Y	\$137.00	\$141.40	<b>\$146.00</b>	<b>\$18.98</b>	<b>\$164.98</b>	Sep-26	2025	\$4.60	3.25%
Subsidized Non-Resident Social Event - 9 am - 12 midnight	per hour	Y	\$137.00	\$141.40	<b>\$146.00</b>	<b>\$18.98</b>	<b>\$164.98</b>	Sep-26	2025	\$4.60	3.25%
Subsidized Non-Resident Daily Theatre - 9 am -12 midnight	per 8 hours	Y	\$759.00	\$783.50	<b>\$810.00</b>	<b>\$105.30</b>	<b>\$915.30</b>	Sep-26	2025	\$26.50	3.38%

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Subsidized Non-Resident Week / 3 Performances	per 40 hours maximum	Y	\$3,150.00	\$3,252.00	<b>\$3,365.00</b>	<b>\$437.45</b>	<b>\$3,802.45</b>	Sep-26	2025	\$113.00	3.47%
Subsidized Non-Resident Week / 4 Performances	per 40 hrs max.	Y	\$3,717.00	\$3,837.50	<b>\$3,972.00</b>	<b>\$516.36</b>	<b>\$4,488.36</b>	Sep-26	2025	\$134.50	3.50%
Standard Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$128.00	\$132.15	<b>\$137.00</b>	<b>\$17.81</b>	<b>\$154.81</b>	Sep-26	2025	\$4.85	3.67%
Standard Resident Performance - 9 am - 12 midnight	per hour	Y	\$165.00	\$170.25	<b>\$176.00</b>	<b>\$22.88</b>	<b>\$198.88</b>	Sep-26	2025	\$5.75	3.38%
Standard Resident Social Event - 9 am - 12 midnight	per hour	Y	\$165.00	\$170.25	<b>\$176.00</b>	<b>\$22.88</b>	<b>\$198.88</b>	Sep-26	2025	\$5.75	3.38%
Standard Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$972.00	\$1,003.50	<b>\$1,038.00</b>	<b>\$134.94</b>	<b>\$1,172.94</b>	Sep-26	2025	\$34.50	3.44%
Standard Resident Week / 3 Performances	per 40 hrs max.	Y	\$4,061.00	\$4,192.50	<b>\$4,339.00</b>	<b>\$564.07</b>	<b>\$4,903.07</b>	Sep-26	2025	\$146.50	3.49%
Standard Resident Week / 4 Performances	per 40 hrs max.	Y	\$4,792.00	\$4,947.00	<b>\$5,120.00</b>	<b>\$665.60</b>	<b>\$5,785.60</b>	Sep-26	2025	\$173.00	3.50%
Standard Non Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$161.00	\$166.25	<b>\$172.00</b>	<b>\$22.36</b>	<b>\$194.36</b>	Sep-26	2025	\$5.75	3.46%
Standard Non Resident Performance - 9 am - 12 midnight	per hour	Y	\$199.00	\$205.50	<b>\$213.00</b>	<b>\$27.69</b>	<b>\$240.69</b>	Sep-26	2025	\$7.50	3.65%
Standard Non Resident Social Event - 9 am -12 midnight	per hour	Y	\$199.00	\$205.50	<b>\$213.00</b>	<b>\$27.69</b>	<b>\$240.69</b>	Sep-26	2025	\$7.50	3.65%
Standard Non Resident Daily Theatre / 9 am -12 midnight	per 8 hours	Y	\$1,199.00	\$1,238.00	<b>\$1,281.00</b>	<b>\$166.53</b>	<b>\$1,447.53</b>	Sep-26	2025	\$43.00	3.47%
Standard Non Resident Week / 3 Performances	per 40 hrs max.	Y	\$5,008.00	\$5,171.00	<b>\$5,352.00</b>	<b>\$695.76</b>	<b>\$6,047.76</b>	Sep-26	2025	\$181.00	3.50%
Standard Non Resident Week / 4 Performances	per 40 hrs max.	Y	\$5,899.00	\$6,091.00	<b>\$6,304.00</b>	<b>\$819.52</b>	<b>\$7,123.52</b>	Sep-26	2025	\$213.00	3.50%

**Note:** Rates for all rental spaces increase by 2.5% between midnight and 9:00 a.m.