Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Service Area: Charge-backs: Box Office											
Credit Card & Debit Card	per ticket	N	5.00%	5.00%	**5.00%**	**N/A**	**5.00%**	Sep-08	2008	$0.00	0.00%
Ticket Exchange fee	per ticket	Y	$4.20	$4.34	**$4.50**	**$0.50**	**$5.00**	Sep-27	2026	$0.16	3.69%
PF (Processing Fee) 10% of advertised ticket price to a maximum of $5.15 per ticket incl HST	per ticket	Y	$4.34	$4.56	**$4.70**	**$0.61**	**$5.31**	Sep-27	2026	$0.14	3.07%
CIF (Capital Improvement Fee) 10% of advertised ticket price to a maximum of $1.13 per ticket incl HST	per ticket	Y	$0.88	$1.00	**$1.00**	**$0.13**	**$1.13**	Sep-26	2010	$0.00	0.00%
Processing fee for comp tickets (first 50 tix free of CPF)	per ticket	Y	$1.15	$1.24	**$1.28**	**$0.17**	**$1.45**	Sep-27	2026	$0.04	3.23%
Ticket Printing - Auditorium	per event	Y	$151.65	$157.00	**$162.00**	**$21.06**	**$183.06**	Sep-27	2026	$5.00	3.18%
Ticket Printing - Studio	per event	Y	$60.90	$63.00	**$65.00**	**$8.45**	**$73.45**	Sep-27	2026	$2.00	3.17%
Mailings to Patrons (on behalf of rental clients)	per piece	Y	$1.83	$1.90	**$1.96**	**$0.25**	**$2.21**	Sep-27	2026	$0.06	3.16%
Mailing tickets to Patrons	per order	Y	$1.83	$1.90	**$1.96**	**$0.25**	**$2.21**	Sep-27	2026	$0.06	3.16%
Admin fee - Report creation	per report	Y	$16.25	$16.75	**$17.25**	**$2.24**	**$19.49**	Sep-27	2026	$0.50	2.99%
Marketing e-blast	per email delivered	Y	$0.14	$0.15	**$0.16**	**$0.02**	**$0.18**	Sep-27	2026	$0.01	6.67%
Outlet sale setup charge	per event	Y	$136.25	$141.00	**$146.00**	**$18.98**	**$164.98**	Sep-27	2026	$5.00	3.55%
Outlet sale processing fee	per ticket	Y	$3.84	$3.98	**$4.10**	**$0.53**	**$4.63**	Sep-27	2026	$0.12	3.02%
Outlet sale processing fee (not for profit clients)	per ticket	Y	$1.77	$1.86	**$1.92**	**$0.25**	**$2.17**	Sep-27	2026	$0.06	3.23%
Lakeshore Road Electronic sign message	per 2 weeks	Y	$211.50	$218.58	**$225.00**	**$29.25**	**$254.25**	Sep-27	2026	$6.42	2.94%

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Service Area: Charge-backs: Front of House (FOH) and Technical											
Dance Floor	per day	Y	$343.00	$355.00	**$366.00**	**$47.58**	**$413.58**	Sep-27	2026	$11.00	3.10%
Dance Floor (re-tape)	per application	Y	$140.50	$145.00	**$149.00**	**$19.37**	**$168.37**	Sep-27	2026	$4.00	2.76%
Front of House charge-back - Room Setup Lobby/Studio	per setup	Y	$105.40	$109.00	**$113.00**	**$14.69**	**$127.69**	Sep-27	2026	$4.00	3.67%
Front of House charge-back - Add't Janitorial	Per day	Y	$112.00	$116.00	**$120.00**	**$15.60**	**$135.60**	Sep-27	2026	$4.00	3.45%
Front of House charge-back - Add't Janitorial (Weekly maximum)	weekly	Y	$335.00	$347.00	**$358.00**	**$46.54**	**$404.54**	Sep-27	2026	$11.00	3.17%
FOH -Catering Surcharge	per person	Y	$4.54	$4.70	**$4.85**	**$0.63**	**$5.48**	Sep-27	2026	$0.15	3.19%
FOH charge-back Security (4 hr minimum)	per hour	Y	$45.00	$46.50	**$48.00**	**$6.24**	**$54.24**	Sep-27	2026	$1.50	3.23%
FOH charge-back Merchandise Sales Commission	% of sales	N	15%	15%	**15%**	**N/A**	**15%**	Sep-15	N/A	$0.00	0.00%
FOH charge-back Merchandise Sales Commission - OCPA provides seller	% of sales	N	20%	20%	**20%**	**N/A**	**20%**	Sep-15	N/A	$0.00	0.00%
Hazer/Fog machine	per day	Y	$69.20	$72.00	**$75.00**	**$9.75**	**$84.75**	Sep-27	2026	$3.00	4.17%
Hazer/Fog machine	per week	Y	$136.20	$141.00	**$146.00**	**$18.98**	**$164.98**	Sep-27	2026	$5.00	3.55%
Off-site sound system (small) *requires Technician	per day	Y	$340.70	$353.00	**$364.00**	**$47.32**	**$411.32**	Sep-27	2026	$11.00	3.12%
Off-site sound system (large) *requires technician	per day	Y	$1,355.00	$1,402.00	**$1,445.00**	**$187.85**	**$1,632.85**	Sep-27	2026	$43.00	3.07%
Technical charge-back - Video Projector & Screen Setup	per day	Y	$408.00	$422.00	**$435.00**	**$56.55**	**$491.55**	Sep-27	2026	$13.00	3.08%
Technical charge-back Pyrotechnical administration fee	per event	Y	$309.00	$320.00	**$330.00**	**$42.90**	**$372.90**	Sep-27	2026	$10.00	3.13%
Technical charge-back - Piano Tuning	Each	Y	$221.80	$230.00	**$237.00**	**$30.81**	**$267.81**	Sep-27	2026	$7.00	3.04%

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Service Area: Charge-backs: Staff											
Staff Charge-back Rates - House Manager	per hour	Y	$27.19	$31.50	**$32.50**	**$4.23**	**$36.73**	Sep-27	2026	$1.00	3.17%
Staff Charge-back Rates -Additional FOH staff (bartender / usher)	per hour	Y	$22.75	$23.60	**$24.50**	**$3.19**	**$27.69**	Sep-27	2026	$0.90	3.81%
Staff Charge-back Rates - Theatre Technician	per hour	Y	$58.88	$61.00	**$63.00**	**$8.19**	**$71.19**	Sep-27	2026	$2.00	3.28%
Staff Charge-back Rates - Box Office Clerk	per hour	Y	$45.83	$47.50	**$49.00**	**$6.37**	**$55.37**	Sep-27	2026	$1.50	3.16%
Staff Charge-back Rates - Additional Tech Supervisor	per hour	Y	$81.36	$84.00	**$84.00**	**$10.92**	**$94.92**	Sep-26	2025	$0.00	0.00%
Service Area: Rental Space - Lobby											
Subsidized Resident - Monday - Friday 9 am - 5 pm	per hour	Y	$51.60	$54.00	**$56.00**	**$7.28**	**$63.28**	Sep-27	2026	$2.00	3.70%
Subsidized Resident - Evenings and Weekends	per hour	Y	$110.40	$115.00	**$118.50**	**$15.41**	**$133.91**	Sep-27	2026	$3.50	3.04%
Subsidized Non-Resident - Monday - Friday 9 am - 5 pm	per hour	Y	$101.25	$105.00	**$108.50**	**$14.11**	**$122.61**	Sep-27	2026	$3.50	3.33%
Subsidized Non-Resident - Evenings and Weekends	per hour	Y	$140.50	$145.00	**$150.00**	**$19.50**	**$169.50**	Sep-27	2026	$5.00	3.45%
Standard Resident - Monday - Friday 9:00 am - 5:00 pm	per hour	Y	$136.25	$141.00	**$146.00**	**$18.98**	**$164.98**	Sep-27	2026	$5.00	3.55%
Standard Resident - Evenings and Weekends	per hour	Y	$165.15	$171.00	**$177.00**	**$23.01**	**$200.01**	Sep-27	2026	$6.00	3.51%
Standard Non Resident - Monday - Friday 9 am - 5 pm	per hour	Y	$155.00	$161.00	**$166.00**	**$21.58**	**$187.58**	Sep-27	2026	$5.00	3.11%
Standard Non Resident - Evenings and Weekends	per hour	Y	$188.00	$195.00	**$201.00**	**$26.13**	**$227.13**	Sep-27	2026	$6.00	3.08%

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Service Area: Rental Space: Main Auditorium											
Subsidized Resident - Setup / REH / - 9 am - 12 midnight	per hour	Y	$152.75	$159.00	**$164.00**	**$21.32**	**$185.32**	Sep-27	2026	$5.00	3.14%
Subsidized Resident - Performance - 9 am -12 midnight	per hour	Y	$281.75	$291.00	**$300.00**	**$39.00**	**$339.00**	Sep-27	2026	$9.00	3.09%
Subsidized Resident Daily - 8 hour rate - 9 am - 12 midnight	per 8 hours	Y	$1,639.00	$1,696.00	**$1,747.00**	**$227.11**	**$1,974.11**	Sep-27	2026	$51.00	3.01%
Subsidized Resident Week - 3 Performances (maximum 12 hours per performance)	per 40 hours maximum	Y	$5,635.00	$5,832.00	**$6,007.00**	**$780.91**	**$6,787.91**	Sep-27	2026	$175.00	3.00%
Subsidized Resident Week - 4 Performances (maximum 16 hours per performance)	per 40 hours maximum	Y	$7,046.50	$7,293.00	**$7,512.00**	**$976.56**	**$8,488.56**	Sep-27	2026	$219.00	3.00%
Subsidized Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	$211.50	$219.00	**$226.00**	**$29.38**	**$255.38**	Sep-27	2026	$7.00	3.20%
Subsidized Non-Resident - Performance	per hour	Y	$384.00	$397.00	**$409.00**	**$53.17**	**$462.17**	Sep-27	2026	$12.00	3.02%
Subsidized Non-Resident Performance 8 hour rate - 9 am -12 midnight	Daily	Y	$2,163.00	$2,238.00	**$2,306.00**	**$299.78**	**$2,605.78**	Sep-27	2026	$68.00	3.04%
Subsidized Non-Resident Week / 3 Performances	per 40 hour maximum	Y	$7,511.00	$7,773.00	**$8,007.00**	**$1,040.91**	**$9,047.91**	Sep-27	2026	$234.00	3.01%
Subsidized Non-Resident Week / 4 Performances	per 40 hour maximum	Y	$9,390.00	$9,718.00	**$10,010.00**	**$1,301.30**	**$11,311.30**	Sep-27	2026	$292.00	3.00%
Standard Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	$268.25	$278.00	**$287.00**	**$37.31**	**$324.31**	Sep-27	2026	$9.00	3.24%
Standard Resident Performance	per hour	Y	$500.50	$518.00	**$534.00**	**$69.42**	**$603.42**	Sep-27	2026	$16.00	3.09%
Standard Resident Daily - 8 hour rate - 9 am -12 midnight	per 8 hours	Y	$2,896.00	$2,997.00	**$3,087.00**	**$401.31**	**$3,488.31**	Sep-27	2026	$90.00	3.00%
Standard Resident Week / 3 Performances	per 40 hour maximum	Y	$9,597.00	$9,933.00	**$10,231.00**	**$1,330.03**	**$11,561.03**	Sep-27	2026	$298.00	3.00%
Standard Resident Week / 4 Performances	per 40 hour maximum	Y	$12,498.00	$12,935.00	**$13,324.00**	**$1,732.12**	**$15,056.12**	Sep-27	2026	$389.00	3.01%

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Standard Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	$327.50	$339.00	**$350.00**	**$45.50**	**$395.50**	Sep-27	2026	$11.00	3.24%
Standard Non-Resident - Performance	per hour	Y	$614.50	$636.00	**$656.00**	**$85.28**	**$741.28**	Sep-27	2026	$20.00	3.14%
Standard Non-Resident Performance - 8 hour rate / 9am -12 midnight	daily	Y	$3,562.50	$3,687.00	**$3,798.00**	**$493.74**	**$4,291.74**	Sep-27	2026	$111.00	3.01%
Standard Non-Resident Week / 3 Performances	per 40 hour maximum	Y	$11,884.50	$12,300.00	**$12,669.00**	**$1,646.97**	**$14,315.97**	Sep-27	2026	$369.00	3.00%
Standard Non-Resident Week / 4 Performances	per 40 hour maximum	Y	$15,415.50	$15,955.00	**$16,434.00**	**$2,136.42**	**$18,570.42**	Sep-27	2026	$479.00	3.00%
Service Area: Rental Space: Studio Theatre											
Subsidized Resident - Setup / REH - 9 am -12 midnight	per hour	Y	$76.40	$79.00	**$81.50**	**$10.60**	**$92.10**	Sep-27	2026	$2.50	3.16%
Subsidized Resident - Performance - 9 am - 12 midnight	per hour	Y	$114.50	$119.00	**$123.00**	**$15.99**	**$138.99**	Sep-27	2026	$4.00	3.36%
Subsidized Resident - Social Event - 9 am - 12 midnight	per hour	Y	$114.50	$119.00	**$123.00**	**$15.99**	**$138.99**	Sep-27	2026	$4.00	3.36%
Subsidized Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	$574.00	$594.00	**$612.00**	**$79.56**	**$691.56**	Sep-27	2026	$18.00	3.03%
Subsidized Resident Week / 3 Performances	40 hour maximum	Y	$2,398.00	$2,482.00	**$2,557.00**	**$332.41**	**$2,889.41**	Sep-27	2026	$75.00	3.02%
Subsidized Resident Week / 4 Performances	40 hour maximum	Y	$3,286.00	$3,401.00	**$3,504.00**	**$455.52**	**$3,959.52**	Sep-27	2026	$103.00	3.03%
Subsidized Non-Resident / REH - 9 am -12 midnight	per hour	Y	$113.50	$118.00	**$122.00**	**$15.86**	**$137.86**	Sep-27	2026	$4.00	3.39%
Subsidized Non-Resident Performance - 9 am - 12 midnight	per hour	Y	$141.40	$146.00	**$151.00**	**$19.63**	**$170.63**	Sep-27	2026	$5.00	3.42%
Subsidized Non-Resident Social Event - 9 am - 12 midnight	per hour	Y	$141.40	$146.00	**$151.00**	**$19.63**	**$170.63**	Sep-27	2026	$5.00	3.42%
Subsidized Non-Resident Daily Theatre - 9 am -12 midnight	per 8 hours	Y	$783.50	$810.00	**$835.00**	**$108.55**	**$943.55**	Sep-27	2026	$25.00	3.09%
Subsidized Non-Resident Week / 3 Performances	per 40 hours maximum	Y	$3,252.00	$3,365.00	**$3,466.00**	**$450.58**	**$3,916.58**	Sep-27	2026	$101.00	3.00%

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2025 Base Fee	2026 Base Fee	2027 Proposed Base Fee	HST $	2027 Fee (tax included)	Effective Date MMM-YY	Last Increase	2027 over 2026 $ Change	2027 over 2026 % Change
Subsidized Non-Resident Week / 4 Performances	per 40 hrs max.	Y	$3,837.50	$3,972.00	**$4,092.00**	**$531.96**	**$4,623.96**	Sep-27	2026	$120.00	3.02%
Standard Resident - Setup / REH - 9 am -12 midnight	per hour	Y	$132.15	$137.00	**$141.50**	**$18.40**	**$159.90**	Sep-27	2026	$4.50	3.28%
Standard Resident Performance - 9 am - 12 midnight	per hour	Y	$170.25	$176.00	**$182.00**	**$23.66**	**$205.66**	Sep-27	2026	$6.00	3.41%
Standard Resident Social Event - 9 am - 12 midnight	per hour	Y	$170.25	$176.00	**$182.00**	**$23.66**	**$205.66**	Sep-27	2026	$6.00	3.41%
Standard Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	$1,003.50	$1,038.00	**$1,070.00**	**$139.10**	**$1,209.10**	Sep-27	2026	$32.00	3.08%
Standard Resident Week / 3 Performances	per 40 hrs max.	Y	$4,192.50	$4,339.00	**$4,470.00**	**$581.10**	**$5,051.10**	Sep-27	2026	$131.00	3.02%
Standard Resident Week / 4 Performances	per 40 hrs max.	Y	$4,947.00	$5,120.00	**$5,274.00**	**$685.62**	**$5,959.62**	Sep-27	2026	$154.00	3.01%
Standard Non Resident - Setup / REH - 9 am -12 midnight	per hour	Y	$166.25	$172.00	**$178.00**	**$23.14**	**$201.14**	Sep-27	2026	$6.00	3.49%
Standard Non Resident Performance - 9 am - 12 midnight	per hour	Y	$205.50	$213.00	**$220.00**	**$28.60**	**$248.60**	Sep-27	2026	$7.00	3.29%
Standard Non Resident Social Event - 9 am -12 midnight	per hour	Y	$205.50	$213.00	**$220.00**	**$28.60**	**$248.60**	Sep-27	2026	$7.00	3.29%
Standard Non Resident Daily Theatre / 9 am -12 midnight	per 8 hours	Y	$1,238.00	$1,281.00	**$1,320.00**	**$171.60**	**$1,491.60**	Sep-27	2026	$39.00	3.04%
Standard Non Resident Week / 3 Performances	per 40 hrs max.	Y	$5,171.00	$5,352.00	**$5,513.00**	**$716.69**	**$6,229.69**	Sep-27	2026	$161.00	3.01%
Standard Non Resident Week / 4 Performances	per 40 hrs max.	Y	$6,091.00	$6,304.00	**$6,494.00**	**$844.22**	**$7,338.22**	Sep-27	2026	$190.00	3.01%

Note: Rates for all rental spaces increase by 2.5% between midnight and 9:00 a.m.